

NEW

What's New in HEALTHe NL?

May 2025

Coming Soon – Central Intake for Orthopedic Referrals

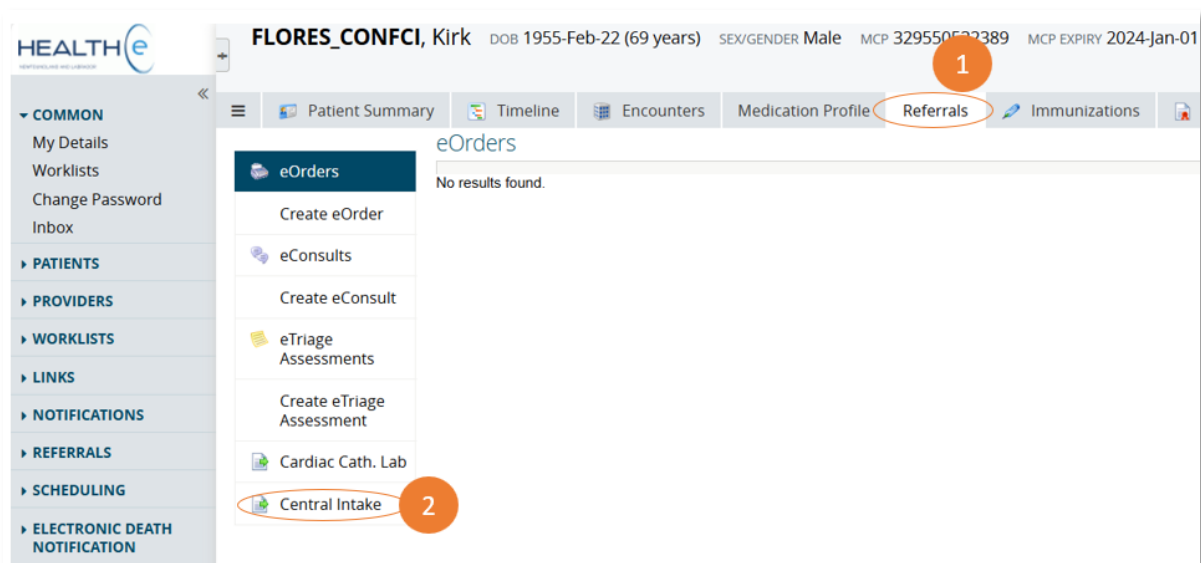
Expanding Central Intake to include Orthopedic Referrals

The Central Intake (CI) solution is expanding its scope to accept orthopedic referrals. The CI solution will facilitate more efficient, standardized referral management with a goal of shortening wait times for citizens needing orthopedic services.

Beginning May 26th, referrals for adult orthopedic services (except for emergent cases and pediatric referrals) will be entered using the **Central Intake solution**.

Primary Care Providers (i.e., physicians, nurse practitioners, and specialists) will submit their referrals to Central Intake through their EMR or HEALTHe NL.

Central Intake is now processing referrals for both ophthalmology and orthopedic services at a provincial level. We will continue to improve our processes and collect additional learnings and opportunities for continued optimization.



If you have any questions or concerns, please contact the service desk at nlhs@service-now.com