

DID YOU KNOW?



Did you know your statistics are changing?

In 2019, the Canadian Institute for Health Information predicted that an “increased uptake in the virtual delivery of health care services is expected, due to continued growth in technology, increased demand from service recipients and potential cost savings” (MIS Standards 2022 Virtual Health Revision). Little did we know at the time that the importance of virtual care would be accelerated by a global pandemic.

Currently, we report Face-to-Face and Non-Face-to-Face visits and attendance days.

As of April 1, 2023, the Face-to-Face and Non-Face-to-Face statistics will be deprecated in NL and replaced with the corresponding statistics: In-Person and Virtual. However, the province will take a phased in approach to implementation and disciplines may begin reporting throughout 2022.

Videoconferencing has been removed from the In-Person visit to reflect that a service provider must now be physically present with the service recipient to constitute an in-person visit.

Videoconferencing is now included in the Virtual statistic to reflect that both service provider and service recipient are in different physical locations.

NL will require virtual statistics to be reported by category and type of service recipient in more detail that includes:

- Video
- Telephone
- Text
- Email
- Other

Current stat:	Replaced with:
Attendance day face to face	Attendance day In Person
Attendance day non face to face	Attendance Day Virtual
Visit face to face	Visit in person
Visit non face to face	Visit virtual

See attached PDF for further details.
