

Quick Reference Guide

Responding to an eConsult

Whether you are the Primary Care Provider or the Consultant, eConsult optimizes your consultation by allowing for a two way discussion.



Once the eConsult is in **ACCEPTED** status, before the Consultant provides a recommendation, they may request more information in order to provide the best advice.

Provide Advice | Request Information | Transfer | Print v

WORKFLOW STATUS **ACCEPTED** REFERRED FOR eConsult SERVICE Cannabinoid Medicine
 ORGANIZATION N/A SPECIALTY Cannabinoid Medicine CREATED 4 weeks ago

Referral Attachments
There are no attachments for this referral.

Consultant

1. From the top right corner of the eConsult screen, click **Request Information**.
2. Complete the required fields.
3. Click the **Request Information** button to finalize the action.

Request Information

Requested Information *

External Attachments
Max file size: 50MB. Max total file size per referral: 200MB. Files cannot be zero bytes.

HEALTHe NL Reports

Time Taken to Respond * minutes

This will change the status of the eConsult to **INFORMATION REQUESTED** and will send a notification to the Primary Care Provider, indicating the need to provide more information.

Provide Information | Print v

WORKFLOW STATUS **INFORMATION REQUESTED** REFERRED FOR eConsult SERVICE Cannabinoid Medicine
 ORGANIZATION N/A SPECIALTY Cannabinoid Medicine CREATED 4 weeks ago

Referral Attachments
There are no attachments for this referral.

Provide Information

Provided Information *

External Attachments
Max file size: 50MB. Max total file size per referral: 200MB. Files cannot be zero bytes.

HEALTHe NL Reports

Primary Care Provider

1. From the top right corner of the eConsult screen, click **Provide Information**.
2. Complete the required fields.
3. Click the **Provide Information** button to finalize the action.

This will change the status of the eConsult to **INFORMATION PROVIDED** and will send a notification to the Consultant, for them to reply back. Once the Consultant has enough information, they should then provide advice.

[Provide Advice](#) | [Request Information](#) | [Transfer](#) | [Print](#) v

WORKFLOW STATUS: **INFORMATION PROVIDED** REFERRED FOR eConsult
SERVICE: Cannabinoid Medicine ORGANIZATION: N/A SPECIALTY: Cannabinoid Medicine
CREATED: 5 weeks ago

Referral Attachments

There are no attachments for this referral.

Consultant

1. From the top right corner of the eConsult screen, click **Provide Advice**.
2. Complete the required fields.
3. Click the **Provide Advice** button to finalize the action.

Provide Advice

Advice for eConsult *

External Attachments
Max file size: 50MB. Max total file size per referral: 200MB. Files cannot be zero bytes.

HEALTHe NL Reports

Time Taken to Respond * minutes

This will change the status of the eConsult to **ADVICE PROVIDED** and will send a notification to the Primary Care Provider. If the Primary Care Provider needs clarification on the advice, they may reply with a follow-up question.

[Close](#) | [Reply](#) | [Print](#) v

WORKFLOW STATUS: **ADVICE PROVIDED** REFERRED FOR eConsult
SERVICE: Cannabinoid Medicine ORGANIZATION: N/A
SPECIALTY: Cannabinoid Medicine CREATED: 4 weeks ago

Referral Attachments

There are no attachments for this referral.

Primary Care Provider

1. From the top right corner of the eConsult screen, click **Reply**.
2. Complete the required fields.
3. Click the **Reply** button to finalize the action.

Reply

Reply *

External Attachments
Max file size: 50MB. Max total file size per referral: 200MB. Files cannot be zero bytes.

HEALTHe NL Reports

This will change the status of the eConsult to **REPLIED** and will send a notification to the Consultant. The Consultant should then respond to the follow-up questions or comments.

[Respond](#) | [Print](#) ▾

WORKFLOW STATUS **REPLIED** REFERRED FOR eConsult SERVICE Cannabinoid Medicine
ORGANIZATION N/A SPECIALTY Cannabinoid Medicine CREATED 4 weeks ago

Referral Attachments
There are no attachments for this referral.

Consultant

1. From the top right corner of the eConsult screen, click **Respond**.
2. Complete the required fields.
3. Click the **Respond** button to finalize the action.

Respond

Response *

External Attachments
Max file size: 50MB. Max total file size per referral: 200MB. Files cannot be zero bytes.

HEALTHe NL Reports

Time Taken to Respond * minutes

This will change the status of the eConsult to **ADVICE PROVIDED** and will send a notification to the Primary Care Provider. Once the Primary Care Provider is comfortable with the advice received, they should close the eConsult.

[Close](#) | [Reply](#) | [Print](#) ▾

WORKFLOW STATUS **ADVICE PROVIDED** REFERRED FOR eConsult SERVICE Cannabinoid Medicine
ORGANIZATION N/A SPECIALTY Cannabinoid Medicine CREATED 5 weeks ago

Referral Attachments
There are no attachments for this referral.

Primary Care Provider

Close

Before closing this eConsult, please open and submit the survey - [click to open survey.](#)

The survey and its data are external and anonymous to this eConsult.

Message to Receiver:

Before closing the eConsult, please click the link and complete the anonymous survey.

1. From the top right corner of the eConsult screen, click **Close**.
2. There are no required fields when closing your eConsult. However you may wish to enter a comment to the receiver such as a thank you.
3. Click the **Close** button to finalize the action.