Fall-Winter 2015



# Pharmacy Network News

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#### **Contact Us**

To date, 79 pharmacies are connected to the Pharmacy Network.

To schedule a time to connect, please contact the Centre's Service Desk at: 752-6006 1-877-752-6006 service@nlchi.nl.ca.

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## The Importance of Scheduling Your Connection Date

Since the Newfoundland and Labrador Pharmacy Board announced its new *Standards of Pharmacy Operation for Community Pharmacies*, the Centre's Pharmacy Network team has been contacting pharmacies and scheduling connection appointments. The team has scheduled a number of appointments and anticipates 80 stores or 40% of pharmacies will be connected to the Pharmacy Network by December 2015. Others are scheduled for 2016 and well in advance of the January 2017 connection deadline.

The Centre expects a very busy year ahead connecting over 120 stores in 12 months. To ensure stores are connected by January 1, 2017, having scheduled connection appointments will assist the Centre in managing its work flow, and helps ensure the best support is provided to pharmacies as they connect.

The Centre is sending letters to all pharmacies in the province informing them about a one-time connection incentive of \$1,250. To collect your \$1,250, all you need to do is contact us to schedule your connection appointment. Cheques were issued to pharmacies already connected to the Pharmacy Network and to pharmacies that have a connection appointment scheduled.

The connection incentive amount is in addition to \$6,000, which is the reimbursement currently paid to pharmacies once they connect to the Pharmacy Network. There are no changes to the \$6,000 reimbursement. Pharmacies will receive a total of \$7,250 to assist in covering the costs associated with connecting to the Pharmacy Network.

When all pharmacies are connected to the Pharmacy Network it will significantly improve patient safety province-wide for the people of Newfoundland and Labrador.

To make a connection appointment please call **1-877-752-6006** or email <u>service@nlchi.nl.ca</u>.





#### Pharmacy Network Connections

In October, two Central Health hospital pharmacy outpatient dispensaries connected to the Pharmacy Network - the James Paton Memorial Hospital in Gander and the Central Regional Health Centre in Grand Falls-Windsor.

They were followed in November by Main Street Pharmacy and Lawtons Drugs in Springdale and Lawtons Drugs in Deer Lake.

The Pharmacy Network team is available to help you get your pharmacy up and running. Space is filling up quickly - to make a connection appointment please call **1-877-752-6006** or email service@nlchi.nl.ca.

## Your Vendor Provider - A Key Consideration When Connecting

To ensure all pharmacies connecting to the network is as smooth as possible, the Pharmacy Network team developed a deployment plan and schedule for pharmacies to connect. A key consideration for connection is the vendor provider. Depending on the provider, connection to the Pharmacy Network varies.

While the Centre is working closely with all vendors, Kroll is the only vendor currently fully conformed to the Centre's conformance standard. Your vendor provider will have to meet the Centre's conformance standards in order for you to connect.

The Pharmacy Network team continues to schedule appointments to ensure all pharmacies will be connected by the January deadline. To make a connection appointment please call **1-877-752-6006** or email <u>service@nlchi.nl.ca</u>.

## Pharmacist's Access to HEALTHe NL: The Impact on Pharmacy Practice

Thanks to everyone who attended the continuing education sessions that were held throughout the province over the fall. The Pharmacy Network staff enjoyed getting out and speaking with pharmacists, technicians and assistants about the benefits of using HEALTHe NL in their practice. There were discussions about how having access to laboratory results and clinical documents can really add value to the care provided to patients and how it gives a better picture of a patients' medical record. Informed decision-making means better patient care.

The main objective of the workshop was to inform pharmacists and staff about what new information is available to them in HEALTHe NL and the benefits this information has for the expanding roles of pharmacists and pharmacy technicians.

Coming from the sessions, Centre Pharmacy Network staff have had requests for access to HEALTHe NL and to connect to the Pharmacy Network - overall a successful endeavour! For more information about connecting to the Pharmacy Network or getting access to HEALTHe NL please contact the NLCHI service desk at **1-877-752-6006** or email <u>service@nlchi.nl.ca</u>.