

DID YOU KNOW?



Did you know a new Workload Measurement system is being developed and can be adopted in all regions?

Workload measurement (WLM) along with service activity and caseload statistics are required MIS reporting for front line staff who work in our healthcare system. This can include Registered nurses, Psychologists, Social Workers, Registered Dietitians, Occupational Therapists, Physiotherapists, Recreation Therapists, SLPs, Audiologists, Music/Art Therapists, etc.

All unit **producing personnel (UPP)**, those personnel whose primary function is to carry out activities that directly contribute to the fulfilment of the service mandate, are required to record workload and statistics. Those that are not required to record these statistics are **Management and Operational Support Personnel (MOS)**, those whose primary function is the management or support of the operation of the functional centre.

Eastern Health has had an electronic workload measurement system since 2010. In addition to the system becoming obsolete there is the need to capture [new virtual care statistics](#) that will become required reporting as of April 1, 2023. These new statistics could not be integrated into the current system.

Considering the move to a single NL Provincial Health Authority, it is timely that a new WLM system be offered in all regions.

Here are some highlights:

- ✓ Web-browser-based
- ✓ Management Information Systems (**MIS**) compliant
- ✓ Standardized data collection and reporting
- ✓ Better data quality
- ✓ Simple and easy to navigate with tool tips, definitions, and FAQ

Education sessions on this new WLM system will be offered to staff in all regions who adopt it.