TELEHEALTH USER GUIDE Enabling Home Based Telehealth in iScheduler

STEPS TO ENABLE HOME BASED TELEHEALTH

- If you wish the patient to receive an automatic email with the Home Based link to join the Telehealth call, ensure you input the patient's email address in the patient profile in iScheduler.
- Once the patient has been entered into the system, they can be enabled for Home Based Telehealth bookings. To do this, complete steps 1-6 below:

CONTACT INFO				
Address Line 1	P.O. Box 146	Address Line 2		,
Ciły	Bell Island	Province	NL	
Postal Code	A0A 0A0	Email Address		>

1. Click on 'INFORMATION' and 'PATIENTS'.







lewfoundland and Labrado TELEHEALTH PROGRAM 2. Search for patient using MCP or PHIN

If the patient does not already exist in iScheduler, you will see 'No records match your request'. To add the patient in iScheduler, click 'ADD PATIENT' in the top right corner.

Enter the patient's information in the **'Patient Info'** window. All items highlighted in red must be filled in, as well as MCP number, address and phone number(s).

 SEARCH FILTER 				
Active Only O Inactive Only	DOB: First Name:	Last	Name:	MCP#/PHIN#: doedoe
und: 1 Displaying 1	Prov. 140	Olhed MCPA		ADDRESS
Doe, Alice (U)	22328		P.O. Box 146	100100
3/1/1987				
and a Discourse				
and T bighting t				
atient Management				[ADD PATIENT]
- SEAKONTHETEK				
Active DOB:	First Name:	Last Name:		MCP#/PHIN#: 100200333777
Inactive Only				
VIP Patient Name	Patient ID (Other# MCP#		ADDRESS
No records match your req	juest			
Your search request o	did not return any results.:			
DOB:				
First Name:				
Last Name: MCP#/PHIN#: 1002001	333777			
	AND THE REAL PROPERTY			



Scroll down and click **'SAVE**' to save the patient information.



Open up patient profile.
 Click on last tab "Home Based – TH"





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Newfoundland and Labrador TELEHEALTH PROGRAM 4. Click 'enable homecare'



 Click dropdown and select the Health Authority in which the patient resides; click 'SELECT'



 Enter the following information: NAME: computer TYPE: codec w/multipoint bridge CONNECT TYPE: IP EQUIPEMENT PORTABILITY: Static

Click 'SAVE' and close the patient profile.

NAME Computer	TYPE	Codec w/multipoi V
ACTIVE 🗹	CONNECT TYPE	
CONNECT NUMBER	EQUIPMENT PORTABILITY	Static V
FLOOR NUMBER	E164 NUMBER	
DESCRIPTION	ADDITIONAL INFORMATION	
MANUFACTURER	IN SERVICE DATE	
SM TICKET NUMBER	MAC ADDRESS	
SERIAL NUMBER	EQUIPMENT MODEL	
TMS System ID		





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