

## HEALTHe NL Currently Includes the Following Types of Information:

- Patient medication
- Known allergies and medical alerts
- Laboratory test results
- Diagnostic imaging reports and other transcribed clinical reports including: discharge summaries, patient histories, consultation reports, operative reports and clinical letters
- Immunization data
- Information about where health services have occurred, by whom and other key clinical events such as inpatient admission
- eOrder and eConsult
- MycCath
- Electronic Death Notification



**NL Health  
Services**

To learn more, contact:

NL Health Services  
Digital Health  
(formerly NL Centre for Health  
Information)

Phone: 1-877-752-6006  
Web: [nlhealthservices.ca](http://nlhealthservices.ca)  
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**HEALTHe**  
NEWFOUNDLAND AND LABRADOR

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**The Provincial  
Electronic Health  
Record**



HEALTHe NL is a secure and private record of an individual's health care information, available electronically to authorized health care professionals. HEALTHe NL provides accurate and reliable data to support improved health care delivery, decision-making and policy. It also supports improved accountability, stability and efficiency in our provincial health care system.

The HEALTHe NL Clinical Portal is a web-based application that provides a single point of access to important health information available in HEALTHe NL.

## Improved Access. Improved Health Care.

Access to more comprehensive patient information – at the point of care – offers significant benefits for patients, health care professionals and the whole health care system:

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**Patient safety** – More complete information; more informed health care decisions.

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**Improved quality** – More comprehensive patient profiles; better decisions about medications, diagnoses and treatments.

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**Accessibility** – Timely access to patient profiles; information is available in one place when and where it is needed.

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**Better efficiency** – Access to clinical information through a single source; less time spent calling other clinicians for information.



## Private and Secure.

HEALTHe NL is designed with strong administrative, technical and physical safeguards to protect personal health information. Only authorized health care professionals as identified by the Personal Health Information Act (PHIA) have access to HEALTHe NL and the information it contains.

All access to HEALTHe NL is subject to audit. The system keeps a record of each time a patient profile is accessed, including by whom and when. Patients are entitled to see a copy of that record upon request.

Some patients may want more privacy and can request a password to mask their information, allowing the patient more control over who sees their information. It is important for patients to be aware that this may lead to delays in accessing important information at the point of care (ex: patient forgets their password). Masked information can be accessed in an emergency.