

Summer 2016

PHARMACY NETWORK NEWS

Improved Health Through Quality Information



CONTACT US: If you are interested in connecting, please contact the Centre's Service Desk at:

752-6006 1-877-752-6006
service@nlchi.nl.ca

www.nlchi.nl.ca

Twitter: @NLCHItweets

What a Newly Connected Pharmacy Thinks About the Network

Currently 120 pharmacies are connected to the Pharmacy Network, and this number continues to grow as the Centre works to connect all community pharmacies.

For pharmacies having reservations about connecting, it can be a little unnerving. However, based on what they have heard and their actual experience, most pharmacies are surprised how easy the Pharmacy Network works.

In fact, the Pharmacy Network team offers onsite support to ensure connection and operation is as smooth as possible, and return visits are rare.

Here's what **Patrick Ryan**, Staff Pharmacist at Brookfield Pharmachoice, a newly connected pharmacy, had to say in an email to the Centre about the Pharmacy Network and how it is working for Brookfield Pharmachoice.

"On June 21, 2016 my pharmacy joined the Pharmacy Network and there really was nothing to it. Unfortunately, there are a number of misconceptions about the Pharmacy Network that developed over the last couple of years.

I was told to add two-three hours to our wait times; I was told we were going to lose

business; I was told the Pharmacy Network would slow us down and when it went down, it was a nightmare; I was told we would need extra staff and equipment and that compounds and OTC's were difficult to process.

With compliments to the hardworking staff at the Centre, I have to say none of this was true.

Now when I am talking to friends that work at other pharmacies, I tell them there is really nothing to the Pharmacy Network and that the benefits far outweigh any negatives that may be associated with the Pharmacy Network. (cont.)

In this Issue:

What a Newly Connected Pharmacy Thinks About the PN
Walmart and McKesson Update
New Connections

Approximately 60% (120 pharmacies) are connected to the Pharmacy Network.

New Connections

Here are the latest pharmacies to join the Pharmacy Network.

Medicine Cabinet, Port aux Basques; District Drugs, Torbay; Hillcrest Pharmacy, St. John's; South Shore Pharmachoice, Bay Bulls; Brookfield, Campbell, Pearl and Elizabeth Pharmachoice, St. John's; NuCare Pharmacy Home Services, St. John's; Valu Pharmachoice, Paradise; Musgravetown Pharmacy, Musgravetown; Clarenville Pharmachoice, Clarenville; Bonavista Pharmachoice, Bonavista; Trinity Drugs, Trinity Bay; Sagona Drugs, Harbour Breton; Theatre Pharmacy, St. John's; and The Medicine Shoppe in Corner Brook and Grand Falls-Windsor.

Make an Appointment to Connect

The Pharmacy Network team is available to help you get your pharmacy up and running. To make a connection appointment please call **1-877-752-6006** or email service@nlchi.nl.ca.

What a Newly Connected Pharmacy Thinks About the Network...cont.

With respect to the benefits associated with the Pharmacy Network, they are the obvious. Hospitals and other healthcare facilities will have excess to patient profiles, which means less phone calls and faxes, and our patient profiles will be available after hours.

The Pharmacy Network helped us update our patient profiles and we were able to use patient MCP's for pharmacy duties such as medication management. We have also used the Pharmacy Network to update our doctor and dentist files.

The Pharmacy Network makes transfer of large patient profiles easier. We have used the Pharmacy Network to identify patients who double doctor and use multiple pharmacies for such things as

codeine products.

Once all pharmacies are on the Pharmacy Network, it will be great having our patients' complete profiles.

Thank you to the staff at NLCHI for their patience and support and good luck with the rest of the roll out."

Submitted by:
Patrick Ryan,
Staff Pharmacist
Brookfield Pharmachoice

Walmart and McKesson Update

All 12 Walmart locations are on schedule to connect to the Pharmacy Network throughout September and October.

McKesson has a new point of service (POS) platform that recently passed Centre conformance. McKesson began its rollout of the updated POS and connection of their customers on August 11 with two pilot stores. The remaining 15 pharmacies (five which are already connected to the Pharmacy Network using the older POS version) will be connected throughout August and into September.