PHARMACY NETWORK NEWS







CONTACT US:

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Making the Right Choice - Revoke versus Abort

On the local pharmacy record, it doesn't matter whether a pharmacist chooses 'revoke' or 'abort' when inactivating a prescription. Either choice ensures the prescription can no longer be filled.

However, what's important to remember is that other healthcare professionals are viewing your patients' medication profiles. Making the right choice will impact what the healthcare provider sees in HEALTHE NL.

Revoke is selected for patients who continue to take medication dispensed from a prescription. Revoke should be used when copying to a new prescription that is to be filled at a later date once the patient finishes their current supply.

A revoked prescription maintains an 'active status' in HEALTHe NL to show other healthcare professionals the patient is still taking medication from that prescription.

Abort is selected for patients who are to stop taking medication immediately. This option should be used when a prescriber discontinues a medication. An aborted prescription is listed as 'aborted' in HEALTHE NL to indicate the patient is no longer taking the medication.



Seasons' Greetings from the Pharmacy Network team and best wishes for a prosperous and healthy 2018!

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204 community pharmacies (100%) are connected to the Pharmacy Network.

Helpful Links

The following links may be helpful if you experience issues using the Pharmacy Network. Please note that the ELID and PIN lists are updated regularly. For more information contact the Pharmacy Network team.

Pharmacy Network User Guide

Location Identifiers: ELID List

Product Identification Number List: <u>PIN List</u>

Need to Connect or Share Your Feedback

If you have suggestions about how we can continue to improve the Pharmacy Network, or if you need help to get your new pharmacy up and running, please contact the Centre's Service Desk at **752-6006** or **1-877-752-6006**, or by email at <u>service@nlchi.nl.ca</u>

Pharmacy Network Reminders

Transferring a Prescription

 When transferring a prescription, it is very important to ensure the receiving pharmacy's ID is correct.

This allows the receiving pharmacy to download a prescription from the Pharmacy Network directly to their pharmacy and eliminates the possibility of transcription errors. It also avoids a duplicate entry for that prescription on the patient's Pharmacy Network profile.

As well, the **NL.00000 ID** is only used when transferring to out-ofprovince pharmacies.

Client Registry Search Tips

 When searching the Client Registry without an MCP, enter the patient's full name AND date of birth. If you receive a 'no results' message from your search, narrow your search parameter (i.e. add more information.) Not enough information may result in too many possible matches which can trigger the 'no results' message.

If a patient has no last name, enter '**no surname'** in the LAST NAME field.

If a patient has no first name and one or more surnames, enter '**no first name'** in the FIRST NAME field and the person's **single or multiple surname(s)** in the LAST NAME field.

Upcoming Changes to DUR Management

 DURs are currently displayed to the pharmacy end user as a warning (no management required).

However, the upcoming launch of the *Prescription Drug Monitoring Program* will require the management of DURs on opioid prescriptions.