FEBRUARY 17, 2025

Tips for Accessing Healthe NL & CI CENTRAL INTAKE



HEALTH(e Central Intake - COMMON My Details The Central Intake application opened in a new browser tab. HEALTHe NL remains opened in this tab. Worklists **Change Password** Inbox PATIENTS PROVIDERS WORKLISTS LINKS NOTIFICATIONS - REFERRALS eOrder Dashboard eConsult Dashboard eTriage Dashboard Cardiac Cath. Lab Central Intake

Trouble accessing Central Intake?

Once you have logged into Healthe NL, and you've clicked on **Central Intake** from the menu, you may see the message "**The Central Intake application opened in a new browser tab. Healthe NL remains opened in this tab.**" In some cases, the new tab does not display for Central Intake. This is caused by

a browser setting for pop-ups and redirects to allow for Central Intake to open in a new tab.

Outlined below are the steps required to turn on this feature in your browser – Microsoft Edge, Google Chrome, and Safari.

Using Microsoft Edge

To access the Central Intake solution through Healthe NL via Microsoft Edge as your browser, you need to ensure that pop-ups and redirects are turned on (i.e., allowed).

- 1. Open the browser.
- Click the ellipsis (...) located in the top right corner of the browser (1).
- 3. Select **Settings** from the dropdown menu. (2)
- Click Cookies and site permissions from the

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Zoom - 100% +	
t Favorites Ctrl+Shift+0	Settings Allow sites to use motion and light sensors
Collections Ctrl+Shift+ Trl+Shift+ Ctrl+H	Q. Search settings Q. Notifications
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Screenshot Ctrl+Shift+	
दी Find on page Ctrl+	
2 More tools	•
ig Settings	
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Close Microsoft Edge	

Settings menu. (3)

- 5. Scroll down the list and click **Pop-ups and redirects**.
- 6. Two options are available:



a. Beside **Blocked (recommended)**, move the slider to turn off the blocker. This turns it off for all sites visited in the browser. (1) If you choose this option, you can close this tab and

proceed to login to Healthe NL.

- b. Click **Add** next to **Allow** to add the Healthe NL website to allow pop-ups and redirects specifically for this website. (1)
- c. Copy/paste the Healthe NL URL to this field for Site. (2)
- d. Click Save. (3)

Settings	 Site permissions / Pop-ups and redirects 	
Q Search settings		
Profiles	Blocked (recommended)	•
Privacy, search, and services		
Appearance	Block	bb
D Copilot and sidebar	No sites added	0
Start, home, and new tabs	No sites added	
🖄 Share, copy and paste		ldd
Cookies and site permissions	Allow	udd
Default browser	* https://	
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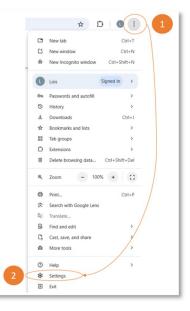
Using Google Chrome

To access the Central Intake solution through Healthe NL via Google Chrome as your browser, you need to ensure that pop-ups and redirects are turned on (i.e., allowed).

- 1. Open the browser.
- 2. Click the **ellipsis (...)** (or sometimes called the meatballs menu) located in the top right corner of the browser (1).
- 3. Select Settings from the drop-down menu. (2)
- 4. Scroll down the page and click **Pop-ups and** redirects (under the **Privacy and Security** section).

Pop-ups and redirects Don't allow sites to send pop-ups or use redirects

- 5. Two options are available:
 - a. Under Default behaviour, click Sites can send pop-ups and use redirects option. (1) However, be aware that this turns the option on for all websites that you visit using the Chrome browser.



	 Pop-ups and redirects 	Q, Search
	Sites might send pop-ups to show ads, or use redirects to lead	you to websites you may not want to visit
	Default behavior	
	Sites automatically follow this setting when you visit them	
1	O 🗹 Sites can send pop-ups and use redirects	
	$\ensuremath{}$ Don't allow sites to send pop-ups or use redirects	
Complete	Customized behaviors	
either 1 or 2	Sites listed below follow a custom setting instead of the defau	lt
	Not allowed to send pop-ups or use redirects	Add
	No sites added	
	Allowed to send pop-ups and use redirects	Add
	No sites added	

b. Under **Customized behaviours**, click **Add** next to **Allowed to send pop-ups or use redirects** to add the Healthe NL website to allow pop-ups and redirects specifically for this website. (2)

c. Copy/paste the Healthe NLURL to this field for Site.d. Click Add.





Using Safari (Apple)

On a MAC computer:

If you are using a MAC computer or tablet, you can change the pop-ups and redirects setting in the Safari browser.

- 1. **Open Safari**: Launch the Safari browser on your Mac.
- 2. Access Settings: Click on "Safari" in the top-left corner of the menu bar, then select "Settings."
- 3. Go to Websites Tab: In the Preferences window, click on the "Websites" tab. Here you can allow or block some or all pop-ups using the settings available.
- 4. Find Pop-up Windows: Scroll down in the left-hand sidebar and select "Pop-up Windows."
- 5. **Change Settings**: In the right-hand pane, you'll see a list of websites. Use the drop-down menu next to "When visiting other websites" at the bottom to select "Allow."
- 6. Security tab: turn on the setting to warn when visiting a fraudulent website.

On iPhone or iPad:

- 1. Go to Settings > Apps > Safari.
- 2. Turn Block Pop-ups on or off using the toggle / slider.
- 3. Turn Fraudulent Website Warning on or off using the toggle / slider.

