FEBRUARY 14, 2025

Ready to Book with a Specialist CENTRAL INTAKE



Book the Consult Appointment

Community Wide Scheduling (CWS), the scheduling team/person, or private office staff will inform the Central Intake office when a patient has been booked for their consult with the specialist. The Central Intake team will update the Central Intake solution with the details relate to the appointment.

 Within the Central Intake solution, access Referral Management. Click W1- Ready to book with specialist link.

≡	my OpenHealth Central Intake • Referral Management							
Referral Management								
Ophtha	Ophthalmology							
• <u>W1</u>	- <u>Referrals List</u> - Submitted for triage							
• <u>W1</u>	- Paused for testing							
• <u>W1</u>	- <u>Specialist triage - All referrals (Pool and Specific)</u>							
• W1	- Ready to book with specialist							
• <u>W1</u>	- Consult outcome							
• W1	- Inactive							
• W2	- Referrals List							
• <u>W2</u>	- Decision to Treat							
• <u>W2</u>	- Testing Required							
• W2	- Ready for queuing - Procedure Appointment							
• W2	- Ready to book for procedure							
• <u>W2</u>	- Inactive							

2. Locate the patient from the list displayed that is ready to be scheduled their appointment date with the specialist (i.e., ophthalmologist). **Click the link for the selected patient**.

- Ready to	book with sp	pecialist												
Filters Status	Ready to Schedule Co	onsult Appt.		Refe	rral Count (Curren	t Filter): 12								
Triage Consul	zone 🗙 🗸 Pro	blem(s) × ~ Pr	iority >	<u> </u>	Clear	Find								
Referral Id 👔	Referral Type 👔	Patient Name / HCN 1	Patient Home Zone	Submitted Date	PCP/Referring Physician	Book With Specialist	Problem(s)	Functional Impact	Priority 1	Triage Consult Zone	Triage Consult Specialist	Status Date	Status 1	Wai Tim
<u>ci-0000294</u>	Ophthalmology	WATKINS_CONFCI, JERAMY (849870550936)	Eastern Urban	05-Dec-2024	c-pr-clinc-pcp.mh	Bramwell, Dr	 Correa Retina Eyelids Strabismus Uveitis Other 	Yes	P2	Eastern Urban	Bramwell, Dr	10-Dec-2024	Ready to Schedule Consult Appt.	2
<u>ci-0000321</u>	Ophthalmology	RAMBO, JOHN (·)	Eastern Rural	09-Sep-2024	Brown-Mahar, Tracey, Dr	Dang, Dr	Glaucoma	No	P2	Eastern Rural	Dang, Harry, Dr	02-Jan-2025	Ready to Schedule Consult Appt.	11
<u>ci-0000007</u>	Ophthalmology Legacy	TEST, KIM (-)	Eastern Urban	18-Mar-2023			Glaucoma		P2	Eastern Urban	Dang, Dr	10-Dec-2024	Ready to Schedule Consult Appt.	65
<u>ci-0000003</u>	Ophthalmology Legacy	SPARKES, DWIGHT (-)	Eastern Rural	14-Mar-2023			Cornea Cataract		P2	Eastern Urban	Dang, Harry, Dr	20-Dec-2024	Ready to Schedule Consult Appt.	65
<u>ci-0000001</u>	Ophthalmology Legacy	MULLINS, JESS_TPCHI (559581591935)	Eastern Urban	12-Mar-2023			Retina		P2	Eastern Urban	Flynn, Alanna, Dr	20-Dec-2024	Ready to Schedule Consult Appt.	66
<u>ci-0000010</u>	Ophthalmology Legacy	POOH, WINNIE (649981140999)	Eastern Rural	14-Mar-2023			GlaucomaCataract		P3	Eastern Urban	Bramwell, Dr	30-Dec-2024	Ready to Schedule Consult Appt.	64
ci-0000008	Ophthalmology	VALENCIA_CONFCI, KISHA (839693219017)	Eastern	12-Mar-2023			Glaucoma		P3	Eastern	Nofal, Nour, Dr	02-Jan-2025	Ready to Schedule) 64



3. Go to the **Consult Appointment** section of the referral.

Consult Specialist	* _{Zone} Central	X ~	* Specialist	× v				
Consult Appointmer	t * Date							
						Close	PDF	Save
Workflow								
Schedule Consult App	t. Accept and	Prioritize for Consu	It Consult Appt. N	lot Required (W1-End)	Inactive (W1)	Cancel Referral (E	ind)	

- 4. Select the following information to complete this section:
 - a. [Required] Specialist
 - **b.** [Required] **Consult Appointment Date**
 - c. [Required] **Location** (this dropdown appears once a Consult Appointment Date is selected)
 - d. Click Save (#2)

Consult Appo Consult Specialist Consult Appointment	intment ★ _{2one} Eastern Urban × ∽ ★Dare 19-Mar-2025 × ∰	★Specialis: McEachren, Todd, Dr ★Location EZ - Bense McEachren Cataract Centre	
Consult App Consult Specialist Consult Appointm	Contment	× ·· McEachren, Todd, Dr × ·· *Location EZ - Bense McEachren Cataract Centre × ··	2
3 Workflow Schedule Consult A	ppt. Accept and Prioritic	Close PDF	Save



5. Click the **Schedule Consult Appt** button to update the workflow status for the referral. Enter any additional comments for the referral and click **Update Status**. Note that the status is changed and updated in the **Workflow History** section from **Ready to Schedule Consult Appt to Scheduled Consult Appt**.

	Workflow			
(Schedule Consult Appt. Accept and Prioritize for Consult	Consult Appt. Not Required (W1-End)	Inactive (W1)	Cancel Referral (End)
	Action: Schedule Consult Appt.	×		
	Comments			
	Override Status Date			
4	Update Status			

